I. Medi-Cal Enrollment Update

Randy Morris, Assistant Agency Director, Alameda County Social Services Agency, presented a PowerPoint presentation on the Medi-Cal Enrollment Update.

The key public partners with the Social Services Agency are the Alameda County Health Care Services Agency and Behavioral Health Care Services and monthly meetings are held to discuss issues around enrollment and access to care. In addition, the Social Services Agency attends quarterly meetings regarding policy changes with Board staff, the County Administrator’s Office and the Health Consortium. There are additional meetings held with community groups and legal advocates.

The Social Services Agency has faced technology challenges since the Medi-Cal Enrollment began. In addition, other the Agency continues to work on other challenges, including unanticipated volume of enrollments, hiring delays due to space constraints, and client frustration due to backlog other issues.

Open enrollment has been extended to April 30, 2015, and the agency has collaborated with multiple clinics and schools to outreach to all eligible.

The Agency has had enrollment successes, within an increase in Medi-Cal enrollment since the Affordable Care Act began in January 2014.

Purpose:
☒ Report progress
☐ Advocacy or Education
☐ Request Health Committee Recommendation or Position
☐ Other:

Recommmendation from the Health Committee: Present an update on Connecting Kids to Coverage.

II. CalFresh Outreach Update

Danielle Flewellen, Program Specialist, Alameda County Social Services Agency, presented a PowerPoint presentation on the Agency’s outreach efforts to persons eligible for CalFresh benefits.

The Agency has identified approximately 152,000 people potentially eligible for CalFresh, excluding SSI recipients and undocumented noncitizens.
Recently approved legislation has beneficial impacts to CalFresh applicants and recipients, including:

**SB 1041** – Work Incentive Nutritional Supplement Program (WINS); provides $10 monthly cash supplement to certain working households.

**SB 855** – Modified Categorical Eligibility (MCE) for households with income below 200% of FPL; waives asset test.

**AB 1468** – Drug Felon Ban Repeal; effective April 1, 2015, no person can be denied CalFresh benefits due to a drug felony conviction. Currently impacts 1,100 persons who are excluded from an active CalFresh household.

Other recent achievements include simplified reporting, streamlined application process, and interview requirement waivers.

**Outreach Efforts**

The Alameda County Community Food Bank (ACCFB) Partnership Program contracts with eleven (11) community based organizations to provide CalFresh outreach and application assistance for hard to reach populations.

Other outreach efforts include:

- CalFresh Enrollment Clinics
- CalFresh Super Enrollment Clinics staffed by SSA eligibility workers
- Direct mail campaign
  - 76,115 mailers sent to Medi-Cal households
  - 9,060 mailers sent to WIC households
- Targeted door hanger campaign to 50,000 Medi-Cal only households
- Trainings for outreach and application assistance providers and partner agencies
- ACCFB submits on average 292 CalFresh applications to SSA per month

The Agency continues to work to address challenges with the CalFresh Program, including timeliness and error rates in addition to negating myths about CalFresh eligibility requirements.

**Purpose:**

- ✔ Report progress
- ✔ Advocacy or Education
- ✔ Request Health Committee Recommendation or Position
- ☐ Other:

**III. Alameda County Substance Use Disorder Services: Current Configuration and Vision for the Future**

Attachment

*This item was continued to April 13, 2015.*

**Purpose:**

- ✔ Report progress
- ✔ Advocacy or Education
- ✔ Request Health Committee Recommendation or Position
- ☐ Other:

**PUBLIC COMMENT:** None.

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