ALAMEDA COUNTY
BOARD OF SUPERVISORS'
HEALTH COMMITTEE

Monday, July 27, 2015
9:30 a.m.

Supervisor Wilma Chan, Chair
Supervisor Keith Carson

Location: Board of Supervisors Chambers – Room 512 5th floor
County Administration Building
1221 Oak Street, Oakland, CA 94612

Summary/Action Minutes

I. Alameda Alliance for Health Update

Attachment

Scott Coffin, CEO, Alameda Alliance for Health, presented an update on Alameda Alliance for Health and their transition into conservatorship.

The conservatorship was necessary for several reasons, including:

• TNE Had an Extended and Ongoing Decline
• Cash Flow Was Reaching Critical Levels
• Capital Spending Continued Unchecked
• FTEs Increasing More Rapidly than Enrollment
• Sustained Financial Losses
• Management Created a Perfect Storm
• Failed IT Conversion
• Mounting Claims Backlog
• Customer Service Levels Plummeted
• Operationally Dysfunctional

Going forward the Alliance listed the following goals:

• Continue the accomplishments made through the conservatorship, improve operational efficiencies a across all departments
• Innovate care management programs in Alameda County to improve health outcomes, improve quality, and reduce costs
• Improve primary and specialty access for our 250,000 patients
• Stabilize our new claims and call center systems, and support providers with ICD-10 compliance
• Maintain DMHC and DHCS regulatory compliance, improve HEDIS scores, expand data analytics & delegation oversight functions
• Explore collaboration opportunities between the Alliance and County Agencies (e.g. frequent utilizer and pay-for-performance programs)
• Repay the $5M bridge loan prior to 2016, almost 3 years ahead of schedule

Purpose:
☐ Report progress
☒ Advocacy or Education
☐ Request Health Committee Recommendation or Position
☐ Other:

This item was informational only and required no Committee action.
II. **Alameda County Health Care Services Agency Intergovernmental Transfer (IGT) Program**

**Attachment**

Rebecca Gebhart, Finance Director, Alameda County Health Care Services Agency, presented a PowerPoint presentation on the Intergovernmental Transfer IGT Program.

**Intergovernmental Transfer Program**
- Funds Medicaid shortfalls
- Mechanism to draw down federal share of costs
- “Supplemental payments”
- Origins in fee-for-service
- Upper Payment Limit (UPL)

The role of HCSA Finance & Administration
- Coordination with State Department of Health Care Services, Safety Net Financing Division
- Coordination with participating hospitals
- Coordination with Auditor
- Nonfederal share (NFS)

**Purpose:**
- **Report progress**
- [ ] Advocacy or Education
- [ ] Request Health Committee Recommendation or Position
- [ ] Other:

This item was informational only and required no Committee action.

III. **Alameda County Health Care Agency’s Accountability Initiative**

**Attachment**

Chuck McKetney, Director of Community Assessment, Planning and Education (CAPE), Alameda County Health Care Services Agency, presented a Power Point presentation on the Agency’s Accountability Initiative.

The Alameda County HCSA Accountability Initiative will create a system and instill a culture of accountability emphasizing transparency, efficiency, effectiveness, and outcomes that improve the health of Alameda County residents.

The Accountability Plan components include:
- Opportunities for Improvement
- Business Processes
- Data Management System
- Leadership Support
- Staff Support
- Working with Providers
- Communication Plan

The Health Care Services Agency has outlined a training series for providers that includes both webinar and live trainings. In addition, HCSA will provide ongoing, consistent messages to our partner providers about our Accountability Initiative and the Results Based Accountability approach. HCSA will continue to provide technical assistance and other support to providers as we adopt this focus on accountability.

The Health Care Services Agency requests $1 million to implement the planning process.
Purpose:
☑ Report progress
☐ Advocacy or Education
☑ Request Health Committee Recommendation or Position
☐ Other:

Recommendation from Health Committee: Support. Move to the full Board of Supervisors.

PUBLIC COMMENT

Norlissa Cooper, registered nurse, San Francisco General Hospital, member SEIU, stated that she was concerned about the proposed closure of substance abuse programs at Highland Hospital.

Derrick Boutte, Alameda Health System SEIU member, stated that he is concerned about the proposed closure Highland Hospital’s substance abuse program. The proposed closure of the program will have a negative impact on the Oakland community.

Lenora Beers, Clinical Social Worker at Alameda Health System, currently assigned to outpatient drug treatment stated that the program has existed at the medical center for the past 25 years. Has helped people who are addicted to crack cocaine and other drugs; parenting and prenatal women. Continue the program as it meets a vital need in the community.

John Pearson, RN, Highland Emergency Department, stated that the union was notified in mid-June, about the closing. BHCS grant money makes up most of the funding for the substance abuse program and it was decided not to budget for the clinic and there are other clinics that provide the services.

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